

Mandatory information according to Art. 13 / 14 GDPR

Privacy policy for customers / business partners

Dear customers, dear business partners,

We would like to inform you about the processing of your personal data by us and about your rights under data protection law. Part I gives you general information about the processing of your personal data by us and the rights you have as a data subject. In [Part II](#), we inform you about when you can object to the processing of your data by us.

Part I - General data protection information

1. Contact details of the controller

Controller

mann Objecta GmbH & Co. KG
Krommerter Weg 74
46414 Rhede
Germany
Managing directors: Michael Bonenberg, Stefan Collierius
Telephone: +49 2872 800 8 0
E-mail: info@mann-objecta.de

Data protection officer

ITM systems GmbH & Co. KG
DPO – mann Objecta
Hauptstraße 43
48712 Gescher
Germany
Telephone: + 49 2542 - 917 918 0
E-mail: datenschutz@itm-gruppe.com

2. Origin of personal data

We process personal data that we receive from you in the course of our business relationship. In addition, we process – insofar as necessary for the provision of the service/fulfilment of the contract with you – personal data which we have received from other companies in our group of companies or from other third parties (e.g. SCHUFA, credit reference agencies) in a permissible manner for the execution of orders, for the fulfilment of contracts or on the basis of consent given by you. In addition, we process personal data that we have permissibly obtained from accessible sources (e.g. trade and association registers, press, media) and may process.

3. categories of personal data

We process the following categories of personal data about you:

- Personal details of our contact persons (name, address, telephone number, e-mail address and other contact details, if applicable).
- Order data (including order data, order contents, delivery order, photos, illustrations)
- payment data
- Data from the fulfilment of our contractual obligations
- Documentation data (data from consultation and service discussions)
- Communication data (e.g. from e-mail correspondence, telephone calls)
- as well as comparable data

4. Purpose and legal basis of data collection

We process personal data (Art. 4 (2) GDPR) on the basis of Art. 6 (1), lit. b GDPR. The processing serves the execution of our contracts or pre-contractual measures with you and the execution of your order, as well as all activities necessary for the operation and administration of our company. The respective details on the purpose of the data processing can be found in the respective contract documents and terms and conditions.

The collection and processing of data is necessary in order to carry out your order. Without this data, we will usually have to refuse to conclude the contract or will no longer be able to perform an existing contract and may have to terminate it.

Beyond the actual performance of the contract, we process personal data in accordance with Art. 6 Para. 1, lit. f GDPR. This is permissible insofar as the processing is necessary to protect our legitimate interests or those of a third party, unless your interests or fundamental rights and freedoms require the protection of personal data. Such a legitimate interest consists in:

- Asserting legal claims and defending legal disputes.
- To ensure the IT security and the IT operation of the company
- To advertise our own products and for market and opinion surveys.

If you have given us consent to process your personal data for certain purposes (e.g. disclosure of data, marketing purposes), this processing is lawful on the basis of your consent (Art. 6 para. 1 lit. a GDPR). Consent given can be revoked at any time. Please note that the revocation is only effective for the future. Processing that took place before the revocation is not affected by this.

In addition, we process personal data in accordance with Art. 6 Para. 1, lit. c GDPR, insofar as this is necessary for the fulfilment of legal obligations to which we are subject as a company. The purposes of the processing include, for example, commercial and tax retention obligations according to § 257 of the German Commercial Code (HGB) and § 147 of the German Fiscal Code (AO).

5. recipients

Internally, our specialist departments have access to your data (executing employees, administration, etc.). As far as necessary for the execution of the contract or required by law, data will be passed on to external bodies. If there is a contractual relationship with service providers, we have concluded a corresponding contract with them in accordance with Art. 28 GDPR.

In the case of maintenance or support, our service providers who support us in the IT area may be given access to data.

- ConIT solutions Beratungs GmbH, Heinrich-Leggewie-Straße 35, 48249 Dülmen, Germany
- COSMO CONSULT GmbH, Von-Steuben-Str. 10/12, 48143 Münster, Germany
- imos AG, Planckstraße 24, 32052 Herford, Germany
- Mensch und Maschine Deutschland GmbH, Argelsrieder Feld 5, 82234 Wessling, Germany

For maintenance and support of our machines, the corresponding service technicians of the machine manufacturers may also have access to order data.

- Homag Finance GmbH Homagstraße 3-5, 72296 Schopfloch, Germany

We are supported in our bookkeeping by a tax office.

- WSG Günther & Wehning PartG mbB Tax consultancy, Alfred-Flender-Straße 102, 46395 Bocholt, Germany

We also use a service provider for reliable document destruction.

- Document destruction Brokamp, Hoher Weg 51, 46325 Borken-Weseke, Germany

In addition, the possible recipients - in the event of a payment default - include the Verband der Vereine Creditreform e.V., the tax office and, in the event of a legal dispute, our law firm and the competent courts.

6. Duration of storage

As far as necessary, we process and store personal data for the duration of the business relationship. This also includes the initiation and processing of a contract.

For the duration of the existence of warranty and guarantee claims, the personal data required for this are stored.

In addition, we store personal data insofar as it is required to do so by law. Corresponding obligations of proof and storage result from the German Commercial Code (HGB - Handelsgesetzbuch) and the German Fiscal Code (AO - Abgabenordnung). The periods specified there for storage and documentation are six years in accordance with commercial law requirements under § 257 of the German Commercial Code (HGB) and up to ten years due to tax requirements under § 147 of the German Fiscal Code (AO).

7. Data subject rights and right of appeal

In accordance with Art. 15 GDPR, you have the right to obtain information about the personal data stored about you. If incorrect personal data has been processed, you have the right to rectification in accordance with Art. 16 GDPR. If the legal requirements are met, you may request the deletion or restriction of processing as well as object to data processing (Art. 17, 18 and 21 GDPR). According to Art. 20 GDPR, you can assert the right to data portability for data that is processed automatically on the basis of your consent or a contract with you. These rights can be asserted against us at the above address of the controller. If you believe that data processing violates data protection law, you have the right to complain to a data protection supervisory authority of your choice (Art. 77 GDPR in conjunction with § 19 BDSG). This includes the data protection supervisory authority responsible for us, which you can reach using the following contact details:

Landesbeauftragte für Datenschutz und Informationsfreiheit Nordrhein-Westfalen
Postfach 20 04 44, 40102 Düsseldorf
Tel.: 0211/38424-0 | E-Mail: poststelle@ldi.nrw.de

Part II - Information on your right of objection according to Art. 21 GDPR

1. You have the right to object at any time, on grounds relating to your particular situation, to the processing of personal data concerning you which is carried out on the basis of Article 6(1)(f) of the GDPR (data processing on the basis of a balance of interests). If you object, your personal data will no longer be processed unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or the processing serves the purpose of asserting, exercising or defending legal claims.
2. In individual cases, we process your personal data for the purpose of direct marketing. You have the right to object at any time to the processing of data concerning you for the purpose of such advertising; if you object to the processing for the purpose of direct advertising, we will no longer process your personal data for these purposes. The objection can be made form-free and should preferably be addressed to the contact details of the responsible office mentioned above.